



Membership Policy Pals In Pink

Thank you so much for signing up to be a Pal in Pink and supporting us through this crazy time. Once it's safe to open our office and venue back up, we'll send out your Pals in Pink membership card and more information about claiming your benefits.

If you have any questions about the scheme you can get in touch with us at membership@gildedballoon.co.uk

Benefits

- Exclusive discounts and offers via email, and be the first to know about shows going on sale
- A discount on our bar at Gilded Balloon Basement and select bars during Fringe
- Access to exclusive video content
- Bring a pal scheme – bring someone along to select Basement shows and get in for free
- Exclusive access to complimentary ticket offers at the Basement
- Discounted tickets to select Gilded Balloon shows during Edinburgh Festival Fringe
- No booking fees for both Edinburgh Festival Fringe and Basement shows
- Special members card

Terms and Conditions

- Membership discount on full priced tickets only applies to your ticket, any tickets bought for friends must be a full price. If multiple tickets bought at membership prices, all membership cards must be shown at the box office on arrival
- No booking fees benefit can be used for multiple ticket purchases for yourself and friends
- Any membership bought until 31st July 2020 will be valid until 31st August 2021
- Gilded Balloon will retain personal information gathered until end of your membership term and will then erase as required by GDPR regulations
- You must show your membership card at the venue to receive bar and ticketing discounts
- If you decide to terminate your membership before the expiry date the fee



is non refundable

- Membership cannot be transferred from one name to another
- Your membership card is not valid for entry to the venue, a ticket must still be attained even if for a zero value
- Persons under the age of 18 may not purchase a membership
- Gilded Balloon retains the right to cancel your membership at any point if given cause
- If a membership card is lost a £5 replace fee will apply
- Gilded Balloon reserves the right to make any changes to the membership benefits and terms and conditions as necessary during your membership term. Any changes will be communicated to you through email