

GILDED BALLOON APPLETON TOWER 11 Crichton Street, EH8 9LE | Box Office: 0131 622 6552

General Access Information

All venues are accessible with level access from the street and an internal lift and stairs which take customers to all levels.

Please find the University of Edinburgh's full *AccessAble* guide to Appleton Tower here:

https://www.accessable.co.uk/venues/appleton-tower

Arrival Guide

The venue can be accessed via 2 entrances:

1. Stepped entrance (stepped-access)

Access to the Crichton Street entrance is via eleven steps with handrails. (Approx 110m between Crichton Street entrance and Chapel Street entrance)

2. Accessible entrance (level access)

Level access entrance is on Chapel Street via a push pad door. This entrance is signposted as Appleton Tower. The door is openly accessible to the public throughout operational hours. This entrance will bring you into the *Lower Ground Floor* reception area. The lift is approx. 8m to the left of the reception desk. *Ground Floor*, as listed on lift buttons, is the main concourse and lifts have internal signage for all venue locations. All of our venues are across the *Ground Floor Concourse* and *Floor 1 Mezzanine*

Venue Guide

All venues are accessible via the internal lift or stairs (approx 20 stairs between the *Ground Floor Concourse* and *Floor 1 Mezzanine*)

Bramley, Braeburn & Ruby

The Bramley, Braeburn and Ruby venues are located on the ground floor *Ground Floor Concourse*.

 Level access available into venues and wheelchair positions via main venue door. Front of House staff will assist.

Orchard & McIntosh

Both venues are located on the *Floor 1 Mezzanine* level.

- Level access into the venues via internal corridor between the two theatres, FoH staff will assist.
- Stepped access into the venues via the main venue door and up 7 steps.

Eve & Pip

Both venues located on the Floor 1 Mezzanine level

 Level access into the venues via main door (single door approx 90cm wide) FoH staff will assist.

Box Office

Appleton Tower has two Box Office positions. One located in the main Concourse and one located externally in a cabin beside the Chapel Street entrance.

There are wheelchair spaces in each venue. You can request a wheelchair space or let us know about access requirements during the check out process on our website, or by contacting our box office on 0131 622 6552 or emailing

boxoffice@gildedballoon.co.uk

We can provide complimentary companion tickets. Please call our box office on 0131 622 6552 for help booking a companion ticket.

We have a number of enhanced shows, information regarding Captioned, Signed or Relaxed performances can be found on this page of our website, along with more general access information.

https://gildedballoon.co.uk/about/faqs/accessibility/

Internal Lifts

Please note the width of the internal lift doors is 99cm (38 in) wide so may not be suitable for all wheelchairs. Full lift dimensions are 183cm (72 in) wide and 208cm (81 in) deep. The lift has a level manoeuvring space in front of it for a wheelchair user (150cm x 150cm)

Toilet Facilities



Accessible toilets are located on floor G & floor 1.

The nearest Changing Places toilet facilities are available at the National Museum of Scotland during opening hours. For more details click here:

https://changingplaces.uktoiletmap.org/toilet/view/1149

Food & Drink

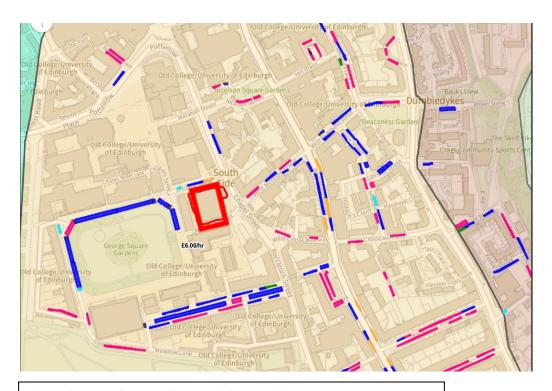
There are beverages available to customers in the Main Concourse and a selection of food/drink vendors available beside the Chapel Street entrance.

Travel guide

Arriving by train: The nearest train station is Edinburgh Waverley and is approximately 15 minute walk or 7 minute taxi ride away.

Arriving by bus: The nearest bus stops are located on Potterrow & Chapel Street, both stops are a 2-3 minute walk to Appleton Tower. The numbers 2, 9 & 12 buses all stop close to Appleton. Details of timetables are available from Lothian Buses https://lothianbuses.co.uk/

Parking: The closest parking is Nicolson Square Car Park shown below. Approx 4 minute walk from Chapel Street entrance https://maps.app.goo.gl/NnkAckmZocuAbkgv7



Sky Blue = Blue Badge Holder parking spaces
Dark Blue = Pay & Display parking spaces
Red box shows venue location

Please note that much of the parking around George Square Gardens and the centre of Edinburgh will change during August. Further information on parking can be found at the City of Edinburgh Council website:

http://www.edinburgh.gov.uk/info/20085/parking_spaces/507/parking_bay_locations

Drop Off: Taxis and cars are able to drop off outside Appleton Tower, Chapel Street entrance

University of Edinburgh: Appleton Tower Access Guide https://www.accessable.co.uk/venues/appleton-tower#f4687af7-d b39-204e-a998-6d4aaac1dc2c