



GILDED BALLOON TEVIOT
Teviot Row House, 13 Bristo Square, EH8 9AJ
Box Office: 0131 622 6552
Venue Opening Times: 10am – 5am daily

General Access Information

All venues are accessible by level access except the Billiard Room which is accessed by 16 steps.

The lifts within Teviot and external platform lift can only accommodate manual wheelchairs, this is due to a weight and size limitation.

There is an access call point located on a railing to the left of the main entrance which can be used to gain assistance. The call point is within comfortable reach of wheelchair users.

Arrival Guide

The venue can be accessed via 2 entrances:

1. Front Entrance (stepped-access)

Access to the front entrance is via 9 stone steps. The steps are shallow, however due to their age, they might be uneven.

2. Garden Entrance (platform lift or steps)

Access to the garden entrance is via a gate which is located before and to the left of the front entrance.

There is a platform lift to the first floor where the box office is located. The platform lift is designed to be self operated, however staff are trained to provide assistance when required. Note that the platform lift can only accommodate manual wheelchairs.

Box Office

The Charles Street Box Office (outside Teviot) can be accessed from street level

The Main Box office is located inside Teviot on the ground floor, inside the front entrance and has a lower access desk.

If you need to book a wheelchair space or would like the team to be made aware of any access needs please contact the box office team prior. Call (0)131 622 6552 or email boxoffice@gildedballoon.co.uk

Toilet Facilities



Accessible toilets are located by the lifts on the ground floor, level 1 and level 2.

The nearest Changing Places toilet facilities are available at the National Museum of Scotland. For more details click here:

<http://www.uktoiletmap.org/toilet/view/1149>

Bar/Café Facilities

The New Amphion is located on the second floor via the lift and has a lowered access counter for ordering meals, snacks and drinks.

All other bars at Teviot are accessible including the Gilded Garden.

Travel guide

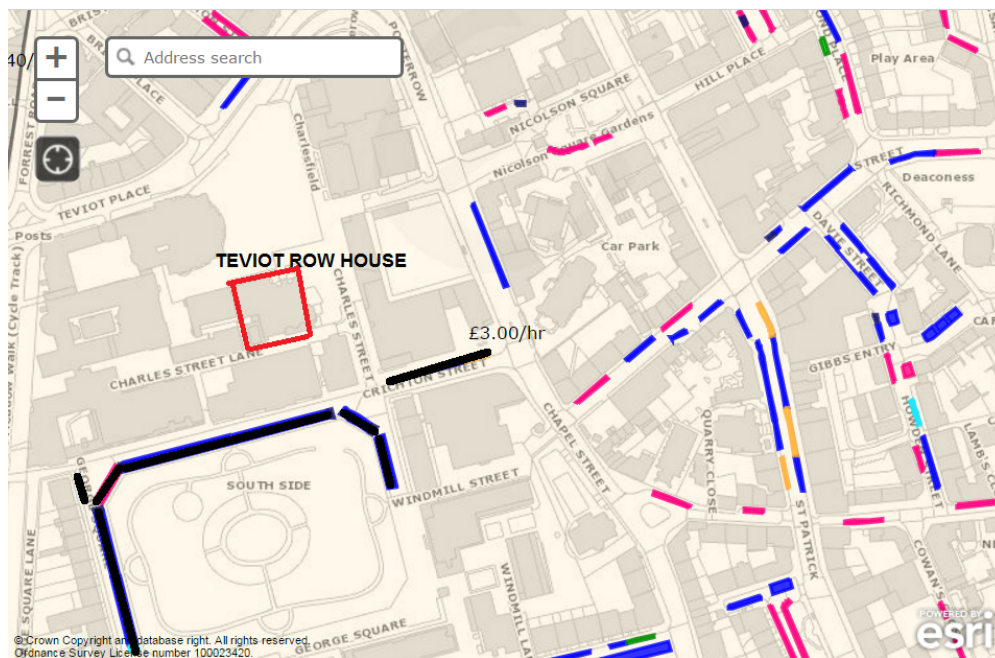
Arriving by train: The nearest train station is Edinburgh Waverley and is approximately 15 minute walk or 8 minute taxi ride away.

Arriving by bus: The nearest bus stops are located on Lothian Street approximately 130 metres from Teviot Row House. Lothian bus service numbers 2, 41, 42, 47 & 67 stop on Lothian Street and numerous other services stop on South Bridge. Details of timetables are available from Lothian Buses

<https://lothianbuses.co.uk/>

Cycling: There are bike racks in Bristo Square opposite Teviot Row House

Parking: The closest Blue Badge parking is along Howden Street, approximately 400m from the entrance to Teviot. Please note that all parking spaces around George Square are closed off to the public in August. Parking spaces highlighted in Sky Blue are for Blue Badge holders, parking spaces highlighted in Dark Blue are pay and display parking areas.



Sky Blue = Blue Badge Holder parking spaces
Dark Blue = Pay & Display parking spaces
(Pink = resident only parking bays)

Further information on parking can be found at the Edinburgh Council website here:

http://www.edinburgh.gov.uk/info/20085/parking_spaces/507/parking_bay_locations

Drop-off: Taxis and cars are able to drop off at the junction of Crichton Street and Chapel Street (see map below). Please advise the Security Guard of your needs upon arrival. From this point there is level access to Teviot along Charles St.

